

Strategies for Sustaining Improvement: are you good, lucky, or not looking?

Barbara DeBaun, MSN, RN, CIC

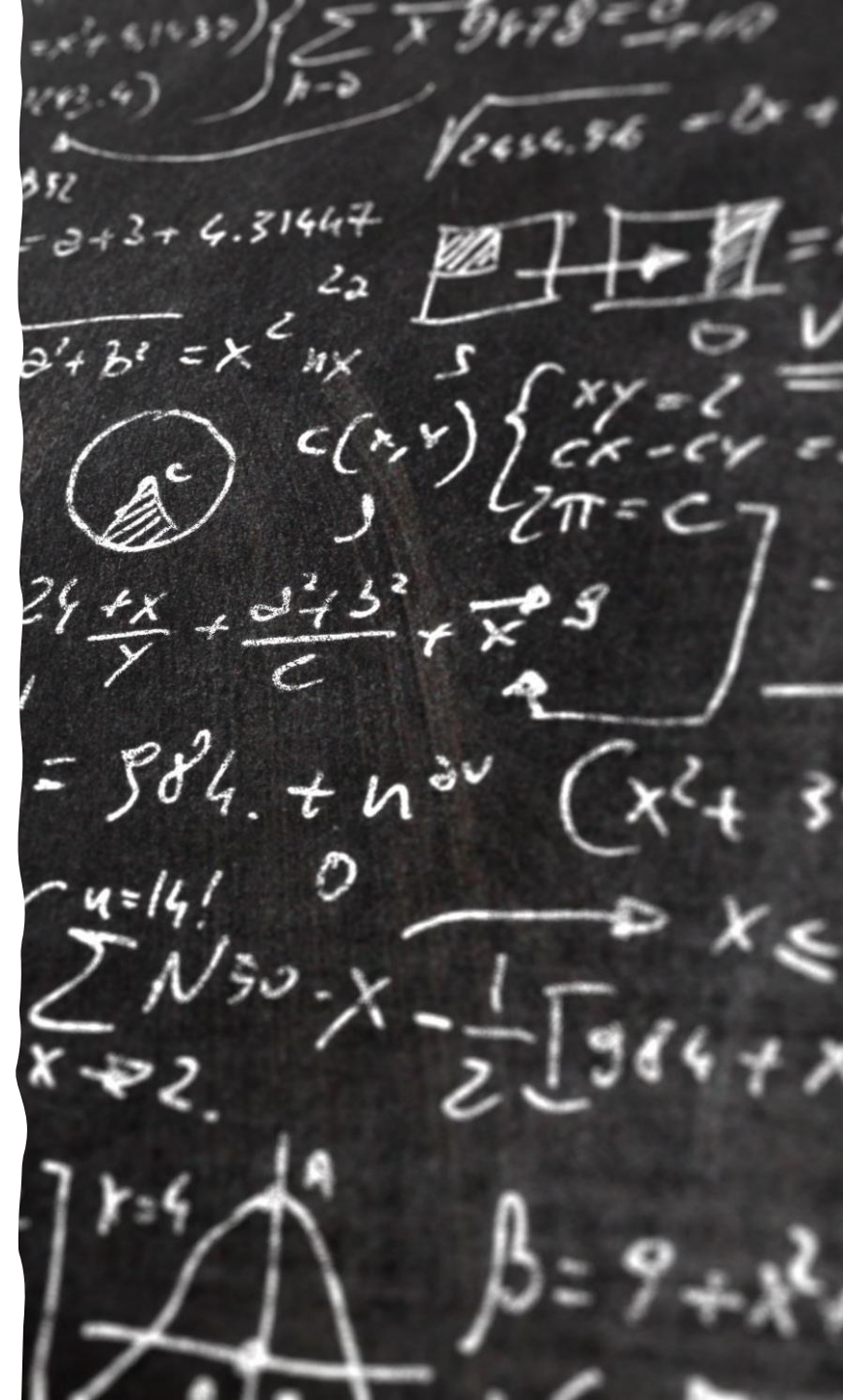
MHA IP Bootcamp 2024

February 7, 2024

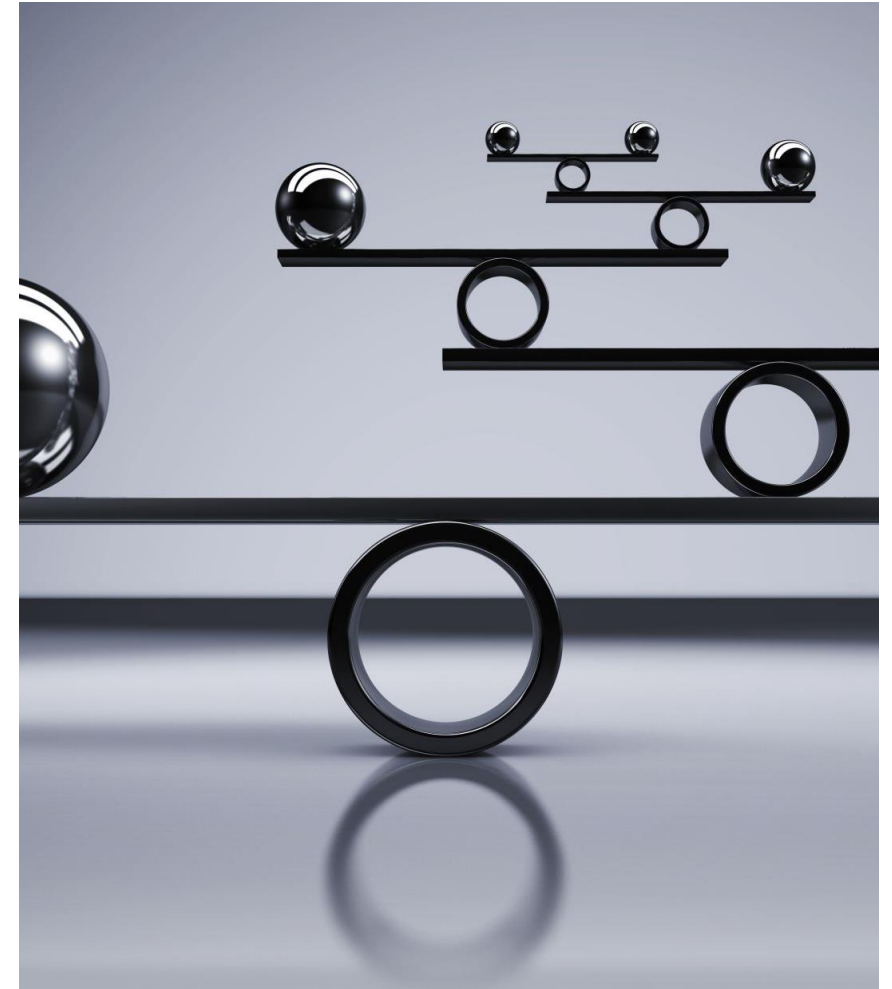
Disclosure of Conflicts of Interest

- Barbara DeBaun, MSN, RN, CIC is a clinical consultant to:
 - Magnolia Medical
 - SplashBlocker

Strategies for sustaining improvement



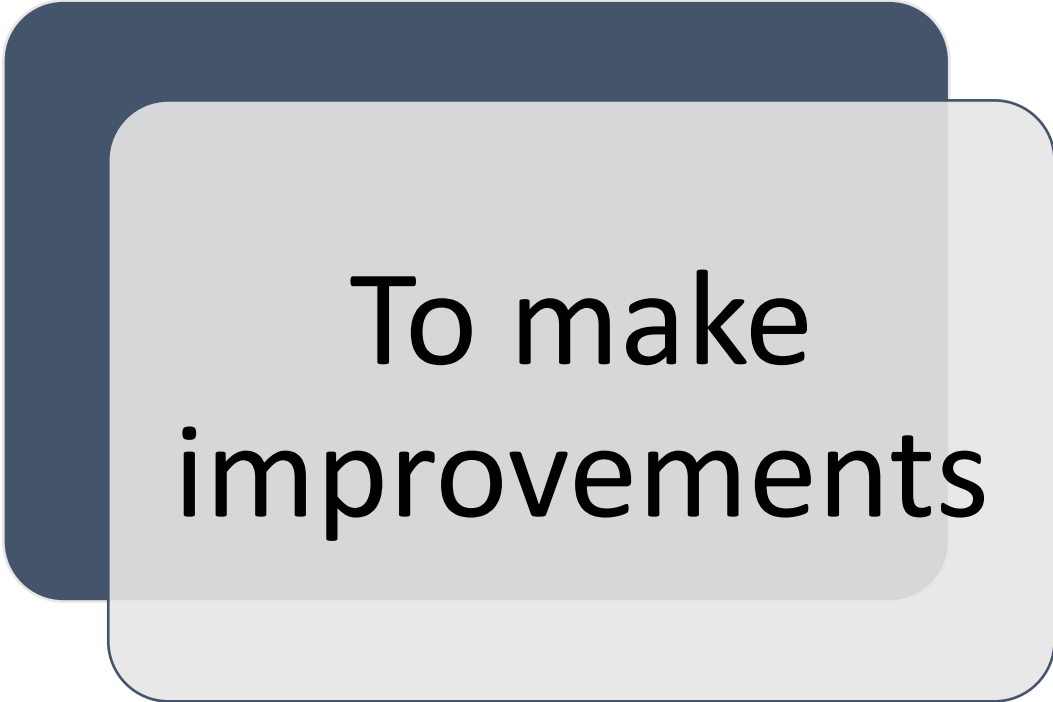
Has anyone ever
lost 5 lbs and then
gained it back?



Have you seen a
reduction in an HAI
but 'only for a
short while'?



What's easier?



To make
improvements



Sustain
improvements



Keys to Long term success

Reliability

Sustainability

Five High
Reliability
Organization
(HRO)
Principles

1: Preoccupation with failure

2: Reluctance to simplify

3: Sensitivity to operations

4: Commitment to resilience

5: Deference to expertise

Making
Failure
Obvious

California Pacific Medical Center
Thursday October 16, 2008
RN: Maureen
RT: Jannette 232-6581

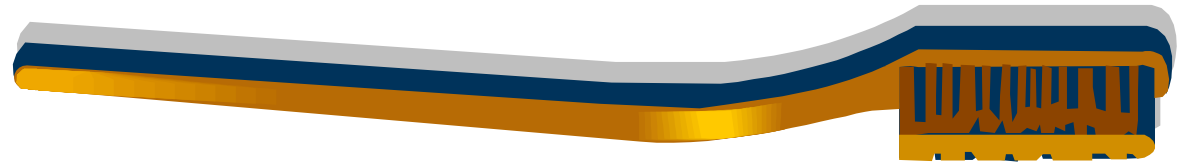
Oral care

08	10	12	14	16	18	20
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Making Failure Obvious



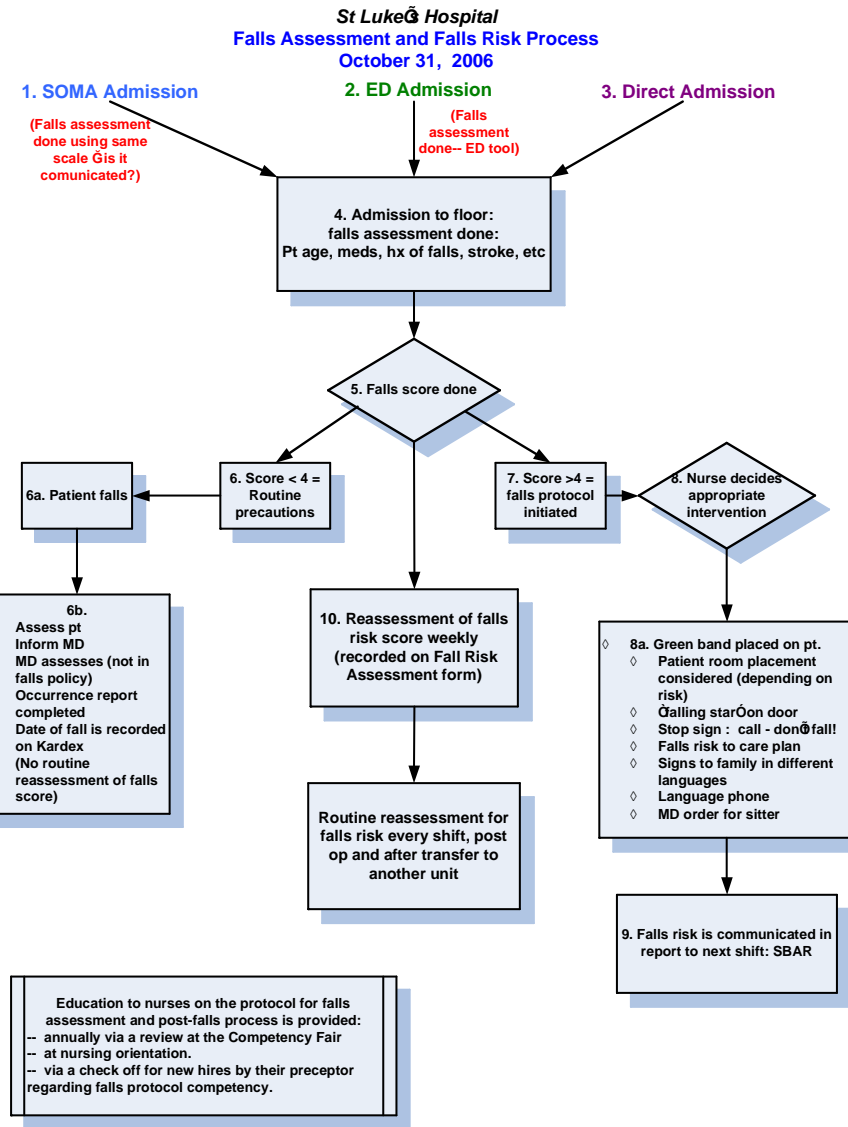
- Use of every-4-hour oral care kit
 - Only toothbrush should be left at 4AM
- Staff held each other accountable



Making Failure Obvious

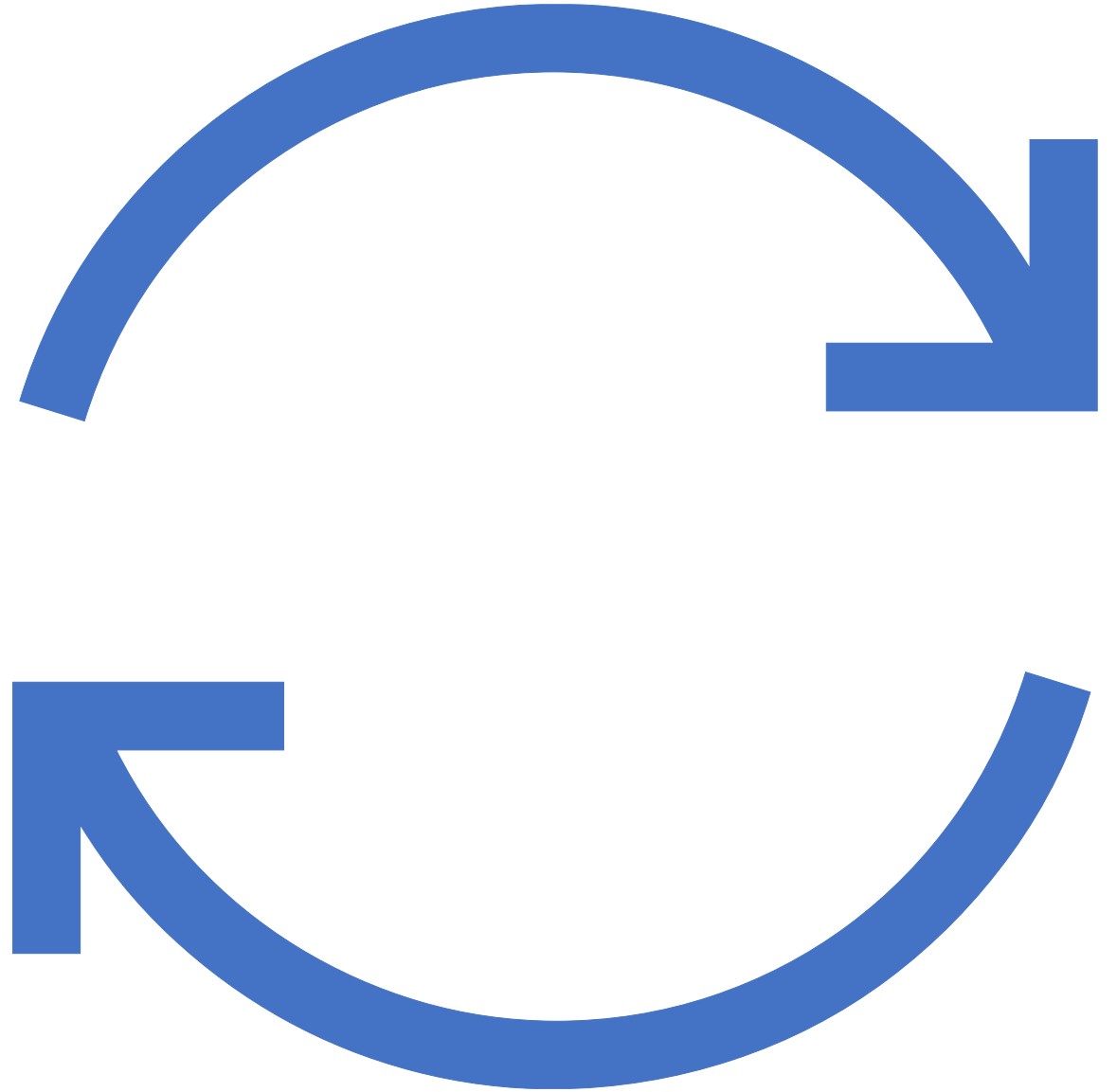


Flowchart your current process



Facts About Flowcharts

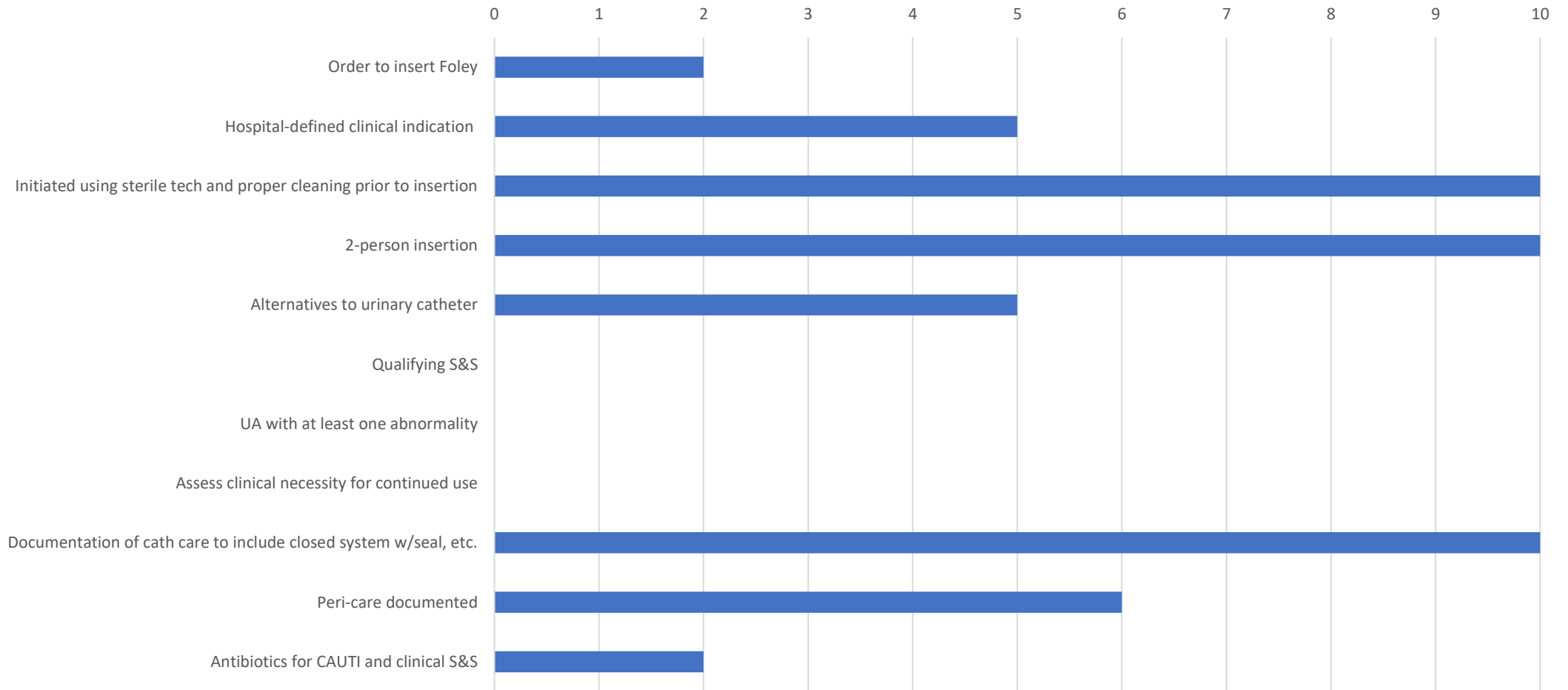
- Used to visually explain a process and the interrelationship between process steps
- Allows analysis and better understanding of a process
- Great way for a workgroup to better understand their environment
- Excellent training documents



Are there
gaps?



Mini RCA CAUTI PI: Count of "No"s



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